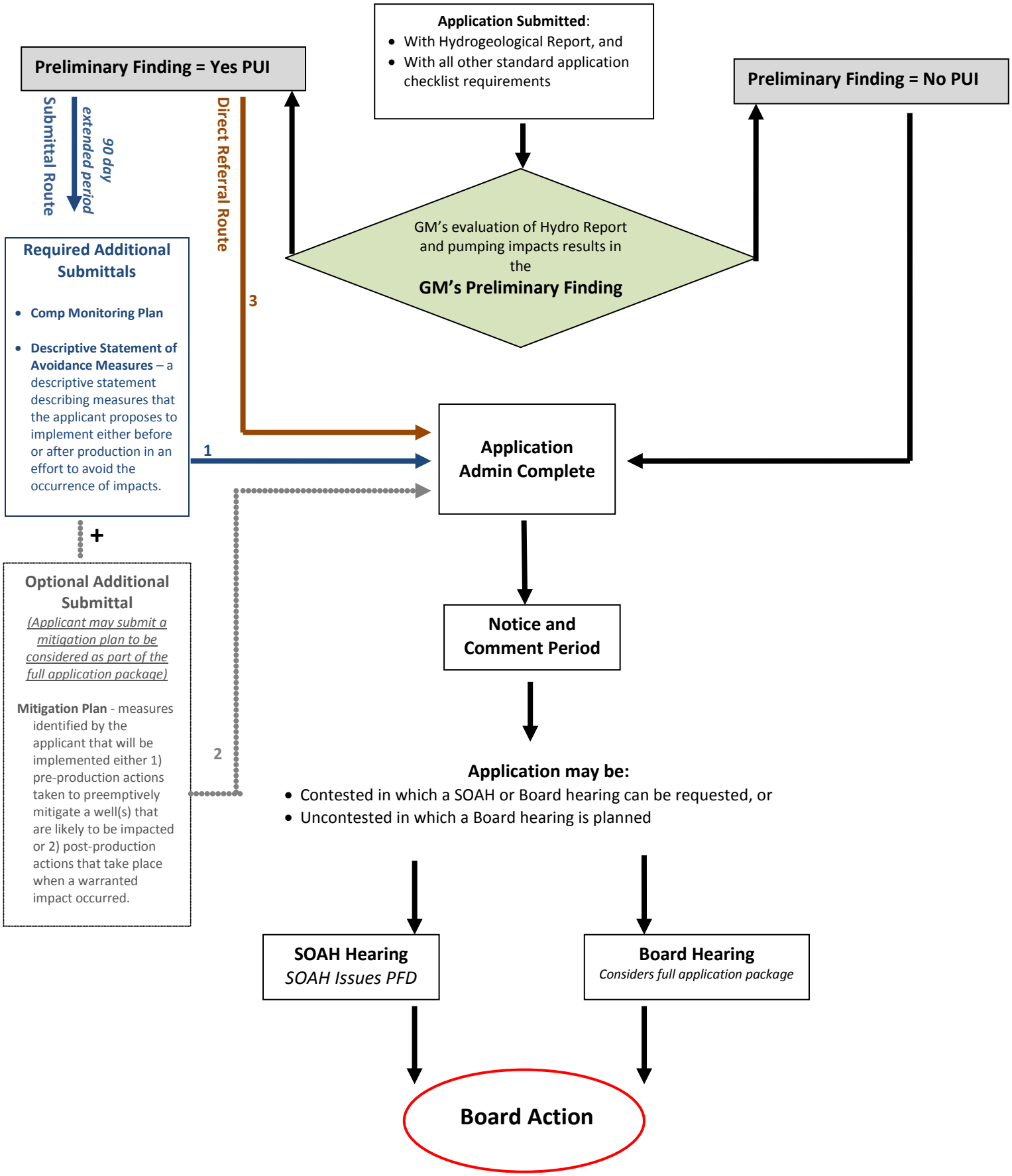PERMIT PROCESS